

**Lance J.M. Steinhart, P.C.**

Attorneys At Law  
1725 Windward Concourse  
Suite 150  
Alpharetta, Georgia 30005

Also Admitted in New York  
Email: [info@telecomcounsel.com](mailto:info@telecomcounsel.com)

Telephone: (770) 232-9200  
Facsimile: (770) 232-9208

March 2, 2020

**VIA OVERNIGHT DELIVERY**

Commission Clerk  
Department of Public Utilities  
89 Jefferson Blvd.  
Warwick, Rhode Island 02888  
(401) 941-4500

Re: White Label Communications, LLC  
Statement of Business Operations

Dear Sir/Madam:

Enclosed please find for filing an original and three (3) copies of White Label Communication, LLC's Statement of Business Operations, including a check in the amount of \$250.00 payable to the State of Rhode Island for the filing fee.

**WHITE LABEL COMMUNICATIONS, LLC HAS ENCLOSED ONE COPY OF ITS FINANCIAL STATEMENTS IN A SEPARATE ENVELOPE MARKED "CONFIDENTIAL AND PROPRIETARY" AND RESPECTFULLY REQUESTS CONFIDENTIAL TREATMENT OF THE ENCLOSED FINANCIAL INFORMATION. APPLICANT EXPECTS THAT THIS INFORMATION WILL BE RESTRICTED TO COUNSEL, AGENTS AND EMPLOYEES WHO ARE SPECIFICALLY ASSIGNED TO THIS APPLICATION BY THE COMMISSION.**

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if we may provide you with any additional information, please do not hesitate to contact us.

Respectfully submitted,



Lance J.M. Steinhart, Esq.  
Managing Attorney  
Lance J.M. Steinhart, P.C.  
*Attorneys for White Label Communications, LLC*

Enclosures

RECEIVED  
2020 MAR -4 PM 3:03  
PUBLIC UTILITIES COMMISSION

STATE OF RHODE ISLAND AND PROVIDENCE PLANTATIONS  
PUBLIC UTILITIES COMMISSION

STATEMENT OF BUSINESS OPERATIONS

FOR

WHITE LABEL COMMUNICATIONS, LLC

1. Corporate name, complete address, telephone/fax numbers, e-mail address:

White Label Communications, LLC  
395 Valley Brook Rd., Ste. 4  
Canonsburg, PA 15317  
Telephone: (855) 952-8647  
Facsimile: (412) 944-2321  
E-mail: info@whitelabelcomm.com  
Web-site: www.whitelabelcomm.com

PUBLIC UTILITIES COMMISSION

2020 MAR -4 PM 3:03

RECEIVED

2. Local Company name, complete address, telephone/fax numbers, e-mail address:

White Label Communications, LLC  
395 Valley Brook Rd., Ste. 4  
Canonsburg, PA 15317  
Telephone: (855) 952-8647  
Facsimile: (412) 944-2321  
E-mail: info@whitelabelcomm.com  
Web-site: www.whitelabelcomm.com

There are no plans for White Label Communications, LLC to have an office located in Rhode Island at this time.

3. Business locations:

Corporate HQ & Technology Center  
710 Springdale Drive  
Exton PA 19341  
Office: 215-987-4500  
Fax: 215-987-4499

Pittsburgh Office  
395 Valley Brook Road, Suite 4  
Canonsburg, PA 15317

Philadelphia Technology Center  
401 North Broad Street  
2nd Floor  
Philadelphia, PA 19108

Las Vegas Technology Center  
7135 S. Decatur Boulevard  
Las Vegas, NV 89118

Northern Virginia Technology Center  
44480 Hastings Drive  
Ashburn, VA 20147

Dallas Technology Center  
801 Industrial Blvd.  
Grapevine, TX 76051

4. Service agent, complete address, telephone/fax numbers, e-mail address:

Incorp Services, Inc.  
222 Jefferson Blvd., Ste. 200  
Warwick, RI 02888  
Telephone: (888) 246-2677  
Facsimile: (702) 866-2689  
E-mail: document@incorp.com

5. Attorney of record, complete address, telephone/fax numbers, e-mail address:

Lance J.M. Steinhart  
Lance J.M. Steinhart, P.C.  
1725 Windward Concourse, Suite 150  
Alpharetta, Georgia 30005  
Telephone: (770) 232-9200  
Facsimile: (770) 232-9208  
E-mail: info@telecomcounsel.com

6. Corporate officers and major stockholders or partners holding a ten percent or greater equity interest:

<u>Officers</u>	<u>Title</u>
Thomas R. Joseph	Member/CEO
Christopher C. Griffith	Member/CTO

<u>Owners</u>	<u>% Ownership</u>
Four Boys, LLC	75%
Christopher C. Griffith	15%
SGJ Holdings, LLC	10%

7. General description of operations:

Upon initiation of service in Rhode Island, White Label Communications, LLC (“White Label” or the “Company”) proposes to offer fixed voice-over internet protocol (“VoIP”) services to residential and business customers utilizing facilities of underlying carriers such as Bandwidth, ThinQ, Telnix, inTelligence, Voip Innovations, and Peerless.

White Label is currently registered to provide fixed VoIP services in Iowa and North Dakota.

8. Description, in detail, of the customer service organization to be employed in serving carriers and end users:

White Label's customer service department may be contacted nationwide via a toll-free number, (855) 952-8647, e-mail to [info@whitelabelcomm.com](mailto:info@whitelabelcomm.com), or the website [www.whitelabelcomm.com](http://www.whitelabelcomm.com).

White Label will maintain a Customer Service Department exclusively for Customer's questions, requests for service, complaints and trouble handling. The Customer Service address and toll free number(s) will be printed on the Customer's bill.

Office Hours- Excluding holidays, Customer Service Representatives will be available 8:00 AM to 5:00 PM standard time Monday through Friday. After hours, Sundays and on holidays, Customers will automatically forwarded to an answering service for messaging and paging.

Complaint Procedures- The Customer shall pose any inquiries or disputes directly to the Company for resolution. Written communications should be directed to the Company's Customer Service department. All undisputed portions of any outstanding balance due are to be paid while resolution of the inquiry or dispute is pending. The Company will investigate a Customer inquiry or dispute and report the findings to the Customer. If the Company finds its actions to be consistent with its Tariff, the Company will inform the Customer of its no fault finding and require full payment of any outstanding balance due. If the Customer is not satisfied with the Company's resolution of an inquiry or dispute, the Customer may refer the matter to the Rhode Island Public Utilities Commission for final determination.

9. Customer service contact, complete address, telephone/fax numbers, e-mail address:

Michelle Pesta, VP of Finance and Operations  
395 Valley Brook Rd., Ste. 4  
Canonsburg, PA 15317  
Telephone: (855) 952-8647  
Facsimile: (412) 944-2321  
E-mail: [info@whitelabelcomm.com](mailto:info@whitelabelcomm.com)  
Web-site: [www.whitelabelcomm.com](http://www.whitelabelcomm.com)

10. Regulatory contact person, complete address, telephone/fax numbers, e-mail address:

Matt Dean, Regulatory Manager  
Telecom Professionals  
12316 Hidden Forest Blvd.  
Oklahoma City, Oklahoma 73142  
Telephone: (405) 755-8177  
Facsimile: (405) 755-8377  
E-mail: [mdean@telecompliance.net](mailto:mdean@telecompliance.net)

11. Company web site URL, if available:

[www.whitelabelcomm.com](http://www.whitelabelcomm.com)

LIST OF EXHIBITS

EXHIBIT 1 - AUTHORIZATION FROM SECRETARY OF STATE

EXHIBIT 2 - FINANCIAL STATEMENTS

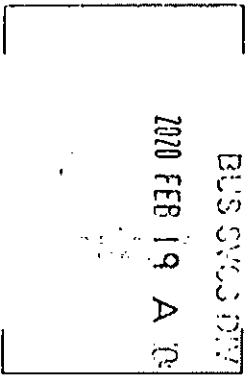
EXHIBIT 1 - AUTHORIZATION FROM SECRETARY OF STATE

See Attached





State of Rhode Island and Providence Plantations  
Department of State - Business Services Division



**Application for Registration**  
FOREIGN Limited Liability Company

→ Filing Fee: \$150.00

Pursuant to the provisions of RIGL 7-16-49, the undersigned foreign limited liability company hereby applies for a Certificate of Registration to transact business in the State of Rhode Island, and for that purpose submits the following statement:

1. The name of the limited liability company is:		
White Label Communications, LLC		
Is this company organized in its state or country of formation as a low-profit limited liability company?		Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
The name, if different, under which it proposes to register and transact business in Rhode Island is:		
2. The LLC is organized under the laws of: Pennsylvania		
3. The date of its organization is: November 23, 2010		
And the period of its duration is: <b>CHECK ONE BOX ONLY</b>		
<input checked="" type="checkbox"/> Perpetual (on-going)		
<input type="checkbox"/> Date certain for dissolution _____		
4. The name and address of the resident agent/office in Rhode Island is:		
Agent Name Incorp Services, Inc.		
Street Address (NOT a P.O. Box) 222 Jefferson Blvd., Ste. 200		
City/Town Warwick	State RHODE ISLAND	Zip Code 02888
5. The purpose or purposes which it proposes to pursue in the transaction of business in Rhode Island are:		
To Provide Telecommunication Services		
Check the box to indicate an attachment <input type="checkbox"/>		

MAIL TO:  
Division of Business Services  
148 W. River Street, Providence, Rhode Island 02904-2615  
Phone: (401) 222-3040  
Website: www.sos.ri.gov  
RISOS LLC

10:31  
**FILED**  
FEB 19 2020  
BY *[Signature]* Z36F1

6. The RI Department of State is appointed the agent of the foreign limited liability company for service of process if, at any time, there is no resident agent or if the resident agent cannot be found or served following the exercise of reasonable diligence.

7. The address of the office required to be maintained in the state or country of its organization by the laws of that state or, if not so required, of the principal office of the foreign limited liability company is:

395 Valley Brook Road, Suite 4, Canonsburg, PA 15317

8. The mailing address for the limited liability company is:

395 Valley Brook Road, Suite 4, Canonsburg, PA 15317

9. Management of the Limited Liability Company:

The Limited Liability Company is to be managed by: **CHECK ONLY ONE BOX**

By its members (If you have checked this box, go to Section 9. (DO NOT fill out the chart below.)

By one (1) or more managers (List managers below)

MANAGER	ADDRESS

10. This application must be accompanied by a Certificate of Good Standing/Letter of Status from the state or country of formation dated within 60 days of the date of filing.

11. Date when this application for Certificate of Registration will be effective. **CHECK ONE BOX ONLY**

Date received (Upon filing)

Later effective date (Date must be no more than 90 days from the date of filing) \_\_\_\_\_

*Under penalty of perjury, I declare and affirm that I have examined this Application for Registration, including any accompanying attachments, and that all statements contained herein are true and correct.*

Type or Print Name of LLC

White Label Communications, I.L.C.

Date

2/18/2020

Signature of Authorized Person

X 

COMMONWEALTH OF PENNSYLVANIA  
DEPARTMENT OF STATE

02/11/2020

TO ALL WHOM THESE PRESENTS SHALL COME, GREETING:

I DO HEREBY CERTIFY THAT,

White Label Communications, LLC

is duly registered as a Pennsylvania Limited Liability Company under the laws of the Commonwealth of Pennsylvania and remains subsisting so far as the records of this office show, as of the date herein.

I DO FURTHER CERTIFY THAT this Subsistence Certificate shall not imply that all fees, taxes and penalties owed to the Commonwealth of Pennsylvania are paid.



IN TESTIMONY WHEREOF I have hereunto set  
my hand and caused the Seal of the Secretary's  
Office to be affixed, the day and year above written

*Katly Bookman*

Secretary of the Commonwealth

Certification Number: TSC200211162045-1

Verify this certificate online at <http://www.corporations.pa.gov/orders/verify>



State of Rhode Island and Providence Plantations  
**Department of State | Office of the Secretary of State**  
**Nellie M. Gorbea**, *Secretary of State*

I, NELLIE M. GORBEA, Secretary of State of the State of Rhode Island  
and Providence Plantations, hereby certify that this document, duly executed in  
accordance with the provisions of Title 7 of the General Laws of Rhode Island, as  
amended, has been filed in this office on this day:

February 19, 2020 10:31 AM

A handwritten signature in blue ink, appearing to read "Nellie M. Gorbea". The signature is fluid and cursive, written in a professional style.

Nellie M. Gorbea  
*Secretary of State*



EXHIBIT 2  
FINANCIAL STATEMENTS

**FINANCIAL STATEMENTS ARE IN A SEPARATE ENVELOPE MARKED  
“CONFIDENTIAL AND PROPRIETARY”.**